

Cleaning Service Sector Collective (CSSC)

Common Agenda

28 February 2023

Our Purpose: A cleaner-centred collective that advances health, wellbeing and professional development in the cleaning service sector

Our Vision: We use our collective strength to progress change in the cleaning service sector. The sector is respected for the value cleaners bring to society, and recognised as a vibrant profession prioritising health, wellbeing and professional development.

Our Values:



Our Bold Goals and Milestones

Bold Goal 1	Bold Goal 2	Bold Goal 3	Bold Goal 4
By Dec 2025 the group will be doing collective action best practice.	By Dec 2025 the group will have developed a cleaner-centred approach to recruitment and retention.	By Dec 2025 the group will have developed best practice for health and wellbeing.	By Dec 2025 the group will have contributed to training qualifications.
Milestone 1: The group will have active ownership of the common agenda and collective actions, collaborating with high trust and established clear accountability processes	Milestone 1: The group will have embedded Tūrangawaewae as a priority and value	Milestone 1: The group will have created and shared a toolkit for health and wellbeing best practice, that is accessible to all including language-specific resources	Milestone 1: The group will have an understanding of the mindsets and values of upcoming generations to ensure training stays relevant and effective
Milestone 2: The group will have developed Terms of Reference for its members	Milestone 2: The group will have developed a cleaner-centred way of working across all activities, including innovations to engage non-usual participants	Milestone 2: The group will have established a proactive “just culture” for all to safely speak up about rights, employment standards, health and wellbeing issues, participation in decision making, advocacy, leadership	Milestone 2: The group will have developed tuakana/teina structures for training within the cleaning sector
Milestone 3: The group will have set up co-governance structures with Māori	Milestone 3: The group will have gained an understanding of the make up of the cleaning sector	Milestone 3: The group will share Pūrākau as a way to share values, case studies, stories, research, data, articles, report, co-designed pilots	Milestone 3: The group will have contributed to pay structures that acknowledge level of training of cleaners
Milestone 4: The group will have set up co-governance structures with cleaners	Milestone 4: The group will have developed processes for tuakana/teina	Milestone 4: The group will have compiled and promoted a bespoke set of sector specific Health and Safety guidance	Milestone 4: The group will be part of reviews of qualifications for cleaning sector
Milestone 5: The group will have secured strong and consistent funding, both internally and externally	Milestone 5: The group will have data collection/recording to inform forecasting of workforce	Milestone 5: The group will have developed evidence of best practice including social procurement	Milestone 5: The group will have contributed towards access permit requirements for the cleaning sector (e.g. approval to be onsite)
Milestone 6: The group will be fully autonomous with the basic support of the backbone team	Milestone 6: The group will have created sector champions	Milestone 6: The group will have investigated the need for a case for a cleaning sector regulatory body to oversee standards similar to ‘Qualmark’ accords	
	Milestone 7: The group will have completed a stocktake/assessment of current recruitment and retention policies across the sector		